

**VOTRAN FY23-24 Demand Response
Productivity & Performance Measures Report**

#	Indicator/Measure	2023	2024
Performance Indicators			
1	Passenger Trips (MR-20)	243,483	273,557
2	Revenue Miles (MR-20)	2,034,308	2,228,894
3	Total Operating Expenses (F-30)	\$12,548,890	\$14,068,317
4	Operating Revenue (F-10)	\$556,224	\$1,193,532
5	Vehicles Operated in Maximum Service (S-10)	79	80
6	Base Fare	\$3.00	\$3.00
Effectiveness Measures			
7	Revenue Miles Between Vehicles System Failures (R-20)	15,104	20,674
8	Days/Hours Services is Available (S-10)	Weekdays from 4:25 AM to 12:30 AM, Saturdays from 6:00 AM to 12:30 AM, and Sundays from 6:42 AM to 7:00 PM	Weekdays from 5:30 AM to 12:01 AM, Saturdays from 6:00 AM to 12:01 AM, and Sundays from 7:00 AM to 7:30 PM
9	Operating Expense per Passenger Trip	\$51.54	\$51.43

**VOTRAN FY23-24 Fixed Route
Productivity & Performance Measures Report**

#	Indicator/Measure	2023	2024
Performance Indicators			
1	Passenger Trips (MR-20)	2,031,301	2,002,856
2	Revenue Miles (MR-20)	2,654,991	2,668,190
3	Total Operating Expenses (F-30)	\$16,055,109	\$16,519,938
4	Operating Revenue (F-10)	\$1,889,382	\$1,804,761
5	Vehicles Operated in Maximum Service (S-10)	59	55
6	Base Fare	\$1.75	\$1.75
Effectiveness Measures			
7	Revenue Miles Between Vehicles System Failures (R-20)	2,889	5,082
8	Days/Hours Services is Available (S-10)	Weekdays from 4:25 AM to 12:30 AM, Saturdays from 6:00 AM to 12:30 AM, and Sundays from 6:42 AM to 7:00 PM	Weekdays from 4:25 AM to 12:30 AM, Saturdays from 6:00 AM to 12:30 AM, and Sundays from 6:42 AM to 6:52 PM
Efficiency Measures			
9	Operating Expense per Passenger Trip	7.90	8.25